Please report updates and corrections to this directory to: housing@dmh.mo.gov Missouri Continuums of Care Balance of State Continuum of Care Regions Missouri Gontinuum of Care Balance of State Continuum of Care Regions Balance of State C

Refer to the maps above to locate which Continuum of Care (CoC) or Balance of State CoC Region your county is in; then find the CoC or Region in the Directory below for information on how to get assessed for housing assistance in your county.

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Continuum of Care <u>or</u> Balance of State Region No.	Agency Name	Agency Assessment Hours	Agency Address	Agency Phone	Agency Web	Individual Name (not always the person who does assessments)	Individual Phone or Email	Counties in CoC/Balance of State Region • Continuum CE Procedure • Comments
Joplin	Housing Connect	M-Th 8-5	Economic Security Corporation, 302 S. Joplin Ave, Joplin 64802	417-781-0352	https://www.escswa.org/homeless-services/	Shonna Greninger	417-781-0352 ext. 239	Jasper and Newton Counties. Central intake process. Appointments preferred but not required. Shonna will travel to do assessments outside of Joplin and will assess by phone.
Springfield	Columbia VA	M-F 8-4:30	800 Hospital Drive, Columbia 65201	573-814-6000 ext. 56486, ask for the Homeless Triage Pager	https://www.columbiamo.va.gov/	Glenna Wilson	Glenna.Wilson@v a.gov	Webster County. Anyone who is experiencing homelessness and served in the military can present to the Homeless Triage Clinic in person or by phone at the Columbia VA. In person: Present to the Green Team clinic on the 2nd floor By phone: Call 573.814.6000 x56486 and ask for the Homeless Triage Paper
	One Door	M-F 9-12 & 1- 5, closed 1st Friday of each month.	O'Reilly Center for Hope, 1518 E. Dale, Springfield 65803	417-225-7499	http://www.cpozarks.org/one-door/			Greene, Christian, Webster Counties. Central intake process. No appointment necessary. Assessments can also be done by phone.
	Catholic Charities	M-Th 8:00-4	1123 S. 10th St., St. Joseph 64503	816-232-2885	https://www.catholiccharities-kcsj.org/	Heather Hughes (temporary until this position is filled)	hhughes@cchariti es.com	By appointment only. Please call to make an appointment. Agency is closed on Fridays.
	Social Welfare Board	M-F 8:00-4:40	904 S. 10th St., A, St. Joseph 64503	816-233-5188		Ji Miguel	jimiguel@socialwe lfareboard.org; 816-344-5237	Walk in or call in to get an assessment. To get help with documents (such as a birth certificate or ID), you must be a current patient at Social Welfare Board.
	Community Missions Corporation/ St. Joseph's Haven	Walk in M-Th 8-4	610 Olive St., St. Joseph 64501	816-390-8884, ext 228	outreach@cmcstjoe.org	Tawny Case	816-752-3258	Walk in. If Tawny is not there, she is reachable at her cell phone and can meet anywhere.
St. Joseph	Hillcrest Transitional Housing	M-F 10-3	2050 Plumber's Way, Liberty, MO 64068	816-866-6119	ce-team@hillcrestkc.org	Carrie Flagg	816-866-6119	Walk-ins on Friday, all other days by appointment only. Call to schedule an appointment or complete an intake form available at hillcrestkc.org.
	InterServ	By appointment	610 Olive St., St. Joseph 64501	816-261-9040	www.faithfullyserving.org	Chastity McCourt	cmccourt@interse rvstjoe.org; 816- 261-9040	Call for an appointment; leave a message and you'll be called back to schedule an assessment. Not available for walk-ins.
	Northwest Health Services Downtown Health Center	M-Th 7:30-5; F 8-12	503 S. 6th St., St. Joseph, 64501	816-233-8536	nwhealth-services.org/	Mark Dobbs	markdobbs@nwhe alth-services.org; 816-262-8776	Assessments by appointment and walk-in.
	The Salvation Army	M-F 9-1 and by appt.	602 Messanie, St. Joseph, MO 64501	816-232-5824	https://centralusa.salvationarmy.org/stjoseph/	Emily Bravo	Emily.Bravo@usc.s alvationarmy.org	Assessments by appointment only. Call to schedule an appointment with Emily.
Kansas City	United Way 211			816-474-5112	https://uwgkc.myresourcedirectory.com/			Call the number shown to arrange an assessment for Jackson County homeless assistance.
	The Beehive	T-Th 11 am-4 pm	750 The Paseo, KC 64106		https://beehivekc.us/			Please drop in to make an appointment for a CE assessment.
	Greater Kansas City Coalition to End Homelessness		3200 Wayne Ave., Ste. 202, KC 64109	816-924-7997	gkcceh.org/continuum-of-care-kansas-city/kansas-city- housing-programs/ Page 1 of 4			Visit the Web site of GKCCEH for very detailed information on coordinated entry and on homelessness, food, housing and employment resources in the region.

Continuum of Care or Balance of State Region	Agency Name	Agency Assessment Hours	Agency Address	Agency Phone	Agency Web	Individual Name (not always the person who does assessments)	Individual Phone or Email	Counties in CoC/Balance of State Region • Continuum CE Procedure • Comments
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St. Louis City	St. Patrick Center	M-F: 8 am- 1 pm	800 N. Tucker Blvd., St. Louis 63101 (side entrance)	314-802-0700	http://stpatrickcenter.org/housing-first/			Intake first come, first served. Assessments are not done by phone or email, only in person.
	Youth CE Front Door	M-F: 8 am- 1 pm	800 N. Tucker Blvd., St. Louis 63101 (side entrance)	314-835-7826	http://stpatrickcenter.org/housing-first/			This is a dedicated CE assessment location for youth, 24 years of age and younger, and is located at St. Patrick Center (same address). Intake first come, first serve.
	Youth in Need	Appointment Only	2015 S. Big Bend Blvd., St. Louis 63117	314-835-7826	www.youthinneed.org/			Intakes are appointment only.
	Doorways	Appointment Only	4385 Maryland Ave, St. Louis 63108	314-535-0909	https://doorwayshousing.org/programs/housing/			This is a dedicated CE assessment location for persons with HIV/AIDS; intakes are by appointment only.
	YWCA	Appointment Only	3820 West Pine Blvd., St. Louis 63108	314-726-6665	https://www.ywcastl.org/what-we-do/womens-crisis- and-housing-services/housing/			This is a dedicated CE assessment location for victims of domestic violence; intakes are by appointment only.
	United Way 211			800-427-4626	http://www.stl.unitedway.org/people-we-help/united- way-2-1-1/			United Way does not do assessments, but will refer callers who are homeless to shelters where the assessment will be done; or if a caller declines a shelter offer, they will be given St. Patrick Center's contact information to get an assessment done.
	Housing Helpline			314-802-5444				
St. Louis	United Way 211			800-427-4626	https://helpingpeople.org/united-way-2-1-1/			United Way does not do assessments, but will refer callers who are homeless to shelters or other agencies where the assessment will be done.
County	Youth CE Front Door			314-835-7826				This is a dedicated CE assessment source for youth, ages 16-24. In the County it does not have a physical location, but staff can meet with a caller at their location to do the assessment.
St. Charles	Community Council Coordinated Entry Center	M-F 9-4	427 Spencer Rd., Ste. 255, St. Peters 63376		www.communitycouncilstc.org	Jamie Flores	636-856-5151	Lincoln, Warren, St. Charles Counties. Coordinated entry is accessed via United Way 211. To contact the Coordinated Entry Center, press 211; then 5; then enter your zip code at the prompt; then press 3 to ring the Center. You must enter a zip code for Lincoln, Warren, or St. Charles Counties. A phone appointment can also be scheduled for intake by emailing centry@communitycouncilstc.org with a return phone number.
	Columbia VA	M-F 8-4:30	800 Hospital Drive, Columbia 65201	573-814-6000 ext. 56486, ask for the Homeless Triage Pager	https://www.columbiamo.va.gov/	Glenna Wilson	Glenna.Wilson@v a.gov	Crawford County. Anyone who is experiencing homelessness and served in the military can present to the Homeless Triage Clinic in person or by phone at the Columbia VA. In person: Present to the Green Team clinic on the 2nd floor. By phone: Call 573.814.6000 x56486 and ask for the Homeless Triage Pager
BOS Region	East Missouri Action Agency	M-F 8-5	403 Parkway Drive, Park Hills, 63601- 0358		https://eastmoaa.org/	Krystal Chapman	573-743-5191 x1184	St. Francois County. Call or email or arrange an assessment.
	Community Partnership of Southeast Missouri	M-F 8-5	937 Broadway, Ste #306, Cape Girardeau 63701	573-651-3747	https://www.cpsemo.org/	Calvin Garner	573-651-3646 (fax)	All Region counties. Contact Calvin Garner at Community Partnership of Southeast Missouri to obtain Intake Assessment documents. Fax completed documents to Community Partnership of Southeast Missouri at the number shown to the left. CPSEMO will contact the case manager or client listed in the Intake Assessment documents.
BOS Region 2	Columbia VA	M-F 8-4:30	800 Hospital Drive, Columbia 65201	573-814-6000 ext. 56486, ask for the Homeless Triage Pager	https://www.columbiamo.va.gov/	Glenna Wilson	Glenna.Wilson@v a.gov	Lewis, Marion, Monroe, Pike, Ralls, Shelby Counties. Anyone who is experiencing homelessness and served in the military can present to the Homeless Triage Clinic in person or by phone at the Columbia VA. In person: Present to the Green Team clinic on the 2nd floor. By phone: Call 573.814.6000 x56486 and ask for the Homeless Triage Pager
	Preferred Family Healthcare		900 E. La Harpe St., Kirksville 63501	660-665-1962	https://pfh.org/	Shamarie Johnson	573-248-3811	Lewis, Marion, Monroe, Pike, Ralls, Shelby Counties.

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Continuum of Care or Balance of State Region	Agency Name	Agency Assessment Hours	Agency Address	Agency Phone	Agency Web	Individual Name (not always the person who does assessments)	Individual Phone or Email	Counties in CoC/Balance of State Region • Continuum CE Procedure • Comments
No.		Hours				does assessments)		
	Columbia VA	M-F 8-4:30	800 Hospital Drive, Columbia 65201	573-814-6000 ext. 56486, ask for the Homeless Triage Pager	https://www.columbiamo.va.gov/	Glenna Wilson	Glenna.Wilson@v a.gov	Adair, Chariton, Knox, Linn, Macon, Putnam, Randolph, Schuyler, Scotland, Sullivan Counties. Anyone who is experiencing homelessness and served in the military can present to the Homeless Triage Clinic in person or by phone at the Columbia VA. In person: Present to the Green Team clinic on the 2nd floor. By phone: Call 573.814.6000 x56486 and ask for the Homeless Triage Paper
BOS Region	Preferred Family Healthcare	Tu & Th, 9-4	900 E. La Harpe St., Kirksville 63501		https://pfh.org/	Shammy Johnson	660-342-7547	Putnam, Schuyler, Scotland, Clark, Sullivan, Adair, Knox, Linn, Macon, Chariton, Randolph Counties.
3	Northeast Community Action Corporation (NECAC)		Macon office, 907 State Hwy PP, Macon 63552		https://necac.org/	Terri Laughlin	660-385-4616	Macon County
	Northeast Community Action Corporation (NECAC)		Moberly office, 1903 N. Morely, Suite B, Moberly 65270		https://necac.org/	Patsy Redding	660-263-1921	Randolph County
	Friendship Apartments/High Hope Employment Services		611 W. Third St., Milan 63556		http://www.hhesinc.com/	Sara Weaver	660-445-2158	Sullivan County
	Metro Lutheran Ministry	M-F 9-4:30	3031 Holmes, Kansas City, MO 64109	816-285-3129	www.mlmkc.org	Maggie Thomas		Atchison, Nodaway, Worth, Harrison, Mercer, Holt, Gentry, Daviess, Grundy, Platte, Clinton, Caldwell, Livingston, Clay, Ray, Carroll Counties. Assessments done by phone, or come to KCMO address in person.
BOS Region	Catholic Charities	M-Th 8-5:30			https://www.catholiccharities-kcsj.org/	Heather Hughes	660-541-1682, hhughes@cchariti es.com	Nodaway, Andrew and Holt counties. Assessments can be done by appointment.
4	Hillcrest Transitional Housing	M-F 10-3	2050 Plumber's Way, Liberty, MO 64068	816-866-6119	hillcrestkc.org/ce	Carrie Flag	816-866-6110	Call to schedule a time to complete CE Assessment
	Community Resource Center	M-F 8-5	913 Webster St., Chillicothe 64601	660-646-1667				Please call for more information.
	Columbia VA	M-F 8-4:30	800 Hospital Drive, Columbia 65201	573-814-6000 ext. 56486, ask for the Homeless Triage Pager	https://www.columbiamo.va.gov/	Glenna Wilson	Glenna.Wilson@v a.gov	Audrain, Boone, Callaway, Camden, Cole, Cooper, Gasconade, Howard, Maries, Miller, Moniteau, Montgomery, Morgan, Osage, Phelps, Pulaski Counties. Anyone who is experiencing homelessness and served in the military can present to the Homeless Triage Clinic in person or by phone at the Columbia VA. In person: Present to the Green Team clinic on the 2nd floor. By phone: Call 573.814.6000 x56486 and ask for the Homeless Triage Pager
	Missouri Connections for Health	M-F 9-4		833-329-1812				All Region 5 counties
	The Rolla Mission	M-Th 8:30- 4:30, F 8:30-2	708 N. Main St., Rolla, 65401	573-308-5474	https://therollamission.org/	Ashley Brooks; Connie Collins		Phelps County
BOS Region	Voluntary Action Center	M-F 9-12 and 1-4	403A Vandiver, Columbia, MO 65202	573-874-2273	https://www.vacmo.org/	Becca Jone		Boone County
	The Salvation Army - Jefferson City	M-F 10 am-10 pm	927 Jefferson St., Jefferson City, MO	573-635-1975		Shelah McCarty		Cole County
	The Salvation Army - Columbia	M-F 10 am-10 pm	602 N Ann St , Columbia, MO	573-442-1984		Tambra Redden Jeanette Keeler		Boone County
	Elevate Lebanon	M-F 9-4	324A N. Jefferson, Lebanon 65536	417-288-6339	https://elevatelebanon.org/	Robin Durbin, Patti Brayfield, Anna Mowery	417-288-6339	Camden and Pulaski Counties
	A Hand of Hope	M-F 9-5		660-317-3839	Facebook.com/AHandofHopeMO	Crystal Wood	660-317-3839, ahandofhopemo@ gmail.com	Cooper, Moniteau, and Morgan Counties. Call, text, email, or send an FB message to initiate contact.
	Northeast Community Action Corporation (NECAC)	M-F 8-5	137 Farnen St., Montgomery City 63361	573-564-3606	http://www.necac.org/	Robin Zumwalt	rzumwalt@necac. org	Montgomery County.
BOS Region	Delta Area Economic Opportunity Corporation (DAEOC)	M-Th, 7:30- 3:30	820 Anderson St., Sikeston 63801	573-471-6014	http://www.daeoc.com/ Page 3 of 4	Yolanda Redd	573-471-6014	Stoddard, Scott, Mississippi, New Madrid, Dunklin, Pemiscot Counties. Ask for a "Coordinated Entry Intake."

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6	Family Counseling Center (FCC)	F, 8-12	1201 Ely, Kennett 63857		http://www.fccinc.org/	Keila Marroquin	573-888-5925 ext. 1405	Dunklin, Pemiscot Counties
BOS Region 7	Family Counseling Center (FCC)	M-F 8-5	3005 Warrior Lane, Poplar Bluff 63901	573-686-1200	http://www.fccinc.org/	Tammie Bratton	Ext. 3261 (Tracy) or Ext. 3289 (Tammie)	Reynolds, Wayne, Carter, Butler, Ripley Counties. Emails: tracy.mills@fccinc.org or tammie.bratton@fccinc.org
	Columbia VA	M-F 8-4:30	800 Hospital Drive, Columbia 65201	573-814-6000 ext. 56486, ask for the Homeless Triage Pager	https://www.columbiamo.va.gov/	Glenna Wilson	Glenna.Wilson@v a.gov	Dent, Laclede, Texas, Wright Counties. Anyone who is experiencing homelessness and served in the military can present to the Homeless Triage Clinic in person or by phone at the Columbia VA. In person: Present to the Green Team clinic on the 2nd floor. By phone: Call 573.814.6000 x56486 and ask for the Homeless Triage
	The Free Store Ministry, Inc.	M-F 8-5	615 W. Elm,	417-532-8461	Facebook	Amber Meredith, Megan Hamilton	417-664-2290	Laclede, Pulaski, Dallas Counties
BOS Region 8	Elevate Lebanon	M-F 9-4	324A N. Jefferson, Lebanon 65536	417-288-6339	https://elevatelebanon.org	Robin Durbin, Patti Brayfield, Anna Mowery	417-288-6339	Dallas, Dent, Douglas, Howell, Laclede, Ozark, Shannon, Texas, Webster, and Wright Counties
	Ozark Action, Inc. (OAI)	M-F 7:30-5	710 E. Main St., West Plains 65775	844-554-6635, 417-255-2364	http://www.oaiwp.org/	Sharon Cobb	417-256-6147 ext 295	Laclede, Wright, Douglas, Ozark, Texas, Howell, Dent, Shannon, Oregon Counties. After hours, on weekends or if no one is in office, calls are forwarded to a cell phone with a message that asks for the client to leave a message, and if they are homeless and it is after hours for them to dial 211 for assistance.
	Columbia VA	M-F 8-4:30	800 Hospital Drive, Columbia 65201	573-814-6000 ext. 56486, ask for the Homeless Triage Pager	https://www.columbiamo.va.gov/	Glenna Wilson	Glenna.Wilson@v a.gov	Dallas, Hickory Counties. Anyone who is experiencing homelessness and served in the military can present to the Homeless Triage Clinic in person or by phone at the Columbia VA. In person: Present to the Green Team clinic on the 2nd floor. By phone: Call 573.814.6000 x56486 and ask for the Homeless Triage Pager
BOS Region	Missouri Connections for Health	M-F 9-4		833-329-1812				All Region 9 counties
9	Elevate Branson	By appointment	310 Gretna Rd., Branson 65616		https://elevatebranson.org/	Hannah Witcher	417-239-7818	Taney and Stone Counties. Please call for an appointment for a CE assessment. If you're in Taney County, they may be able to pick you up and bring you the office for the assessment and other resources, depending on your location.
	West Central Missouri Community Action Agency (WCMCAA)	M-Th 7:30-5	106 W. Fourth St., Appleton City 64724	660-476-2185	https://wcmcaa.org/	Austin Martin		Vernon, Hickory, Cedar, Barton, Dade, Polk, Dallas, Lawrence, McDonald, Barry, Stone, Taney Counties. Contact Jamie Oberly to obtain Intake Assessment documents.
	Columbia VA	M-F 8-4:30	800 Hospital Drive, Columbia 65201	573-814-6000 ext. 56486, ask for the Homeless Triage Pager	https://www.columbiamo.va.gov/	Glenna Wilson	Glenna.Wilson@v a.gov	Benton, Pettis, Saline Counties. Anyone who is experiencing homelessness and served in the military can present to the Homeless Triage Clinic in person or by phone at the Columbia VA. In person: Present to the Green Team clinic on the 2nd floor. By phone: Call 573.814.6000 x56486 and ask for the Homeless Triage Paper
	Missouri Connections for Health	M-F 9-4		833-329-1812				All Region 10 counties
BOS Region 10	West Central Missouri Community Action Agency (WCMCAA)		106 W. Fourth St., Appleton City 64724	660-885-5508	https://wcmcaa.org/	Austin Martin	660-476-5794	Cass, Bates, St. Clair, Henry, Benton Counties.
	A Hand of Hope	M-F 9-5		660-317-3839	Facebook.com/AHandofHopeMO	Crystal Wood	660-317-3839, ahandofhopemo@ gmail.com	Benton and Pettis Counties. Call, text, email, or send an FB message to initiate contact.
	Pettis County Community Partnership (PCCP)	M-Th 8-5	1400 S. Limit Ave, #29, Sedalia 65301	Housing Hotline: 660-287-2228	https://www.pettiscountycommunitypartnership.com/			Saline, Johnson, Pettis, Lafayette, Cass, Bates, St. Clair, Henry, Benton Counties. After hours and at any time during regular office hours that the line cannot be answered, a recording instructs the caller to call 911 for an emergency or call 211 if they need immediate housing assistance. It then requests that they leave a message and their call will be returned after 8 a.m. the next business day. Persons needing housing assistance who are not currently homeless (not living in a shelter or 'on the street') should call 660-827-0560 for assistance.